

Since 1982

# TRAD<sub>CO</sub>

Defining the Details



## Finish Care Guide

How to care for your door hardware

Since 1982

# TRADCO

Defining the Details

## Finish Care Information & FAQs

### Caring for finishes

With proper care, TradCo products will last you for many years to come. TradCo products are made using the highest quality materials and leading-edge manufacturing and finishing techniques.

Nothing quite offers the strength, beauty and versatility of brass. We utilise both sand casting and forging methods to create our distinctive range of products. Each manufacturing technique imparts its own character into the design. Sand casted brass, for example, offers a rustic hand-crafted appeal, making it a perfect choice for established homes.

### What is TradCo hardware made of?

The majority of TradCo products are made from high-quality, brass, however there are some products in the range that are made from cast iron, zinc alloy and porcelain.

### Will brass products rust?

TradCo products that are made from brass will not rust. Brass is an alloy made up of copper, zinc, and other elements and does not rust. While brass does not rust, it will over time (depending on the finish) begin to patina and develop unique depths of colour.

### What are TradCo's unique finishes?

TradCo's range includes unique, hand crafted and unlacquered finishes, which may vary from product-to-product. The patina of these finishes will change with use over the life of the product, thereby adding character to the item. Lacquered and powder coated finishes should maintain their original appearance.

### What are unlacquered finishes?

Unlacquered Brass are natural living finishes that patina beautifully with use, creating a raw, unpretentious, rich and layered look. Dulled by age, and naturally polished from regular touch, these finishes are character-filled and perfectly suited to a TradCo restoration home.

With no protective coating on the brass, depending on location and environmental factors, it can take as little as two days or as long as two years for the metal to age, darken and develop to this charming, aged state. The ageing process of Unlacquered Brass creates a distinct darkened colour and texture, continually evolving over time in your home.

This low-maintenance finish is ideal for those with a love for beautifully aged hardware.

Unlacquered Polished Brass and Unlacquered Satin Brass finishes are available on selected products in the TradCo collection.

### Can there be variances across finishes?

TradCo utilises various methods to create a range of distinct finishes. Some of these finishes are processed individually by hand, creating something truly unique and special. While TradCo platers strive to provide consistency, variations are to be expected due to the complexity of the hand-ageing process involved in producing these unique finishes.

### How do I look after my TradCo hardware?

To care for your TradCo products, regularly clean them with a damp soft cloth and dry immediately with a dry soft cloth, ensure to keep products dry where possible.

To maintain the appearance of lacquered products, the protective coating needs to remain intact. To do so keep the product dry and do not let your product come into contact with paint thinners, masking tape or abrasives as these may compromise the finish.

Never use solvents, scourers or abrasive cleaning products on TradCo hardware.

Since 1982

# TRADCO

Defining the Details

## Finish Care Information & FAQs

### What is the best way to install my hardware to protect my finish?

Do not allow products to come into contact with thinners or masking tape as this can damage or compromise the finish. We recommend removing your TradCo furniture prior to painting, whether it be a door, window frame or piece of cabinetry.

### What is the warranty on my finishes?

Warranty covers any mechanical defects to our door furniture products (door levers, door knobs, pull handles, locks and latches) and any defects to a limited range of our finishes:

- Chrome Plated
- Satin Chrome
- Polished Nickel
- Rumbled Nickel

If a Warranty Product does not meet our high-quality guarantee as outlined in this warranty, we will, at our sole discretion, replace (or replace with the nearest matching product if the original Warranty Product has been discontinued), repair or refund the cost of the faulty Warranty Product, provided that your claim satisfies the conditions and requirements of this warranty.

**View our Door Furniture Warranty Policy for Australia and New Zealand [here](#).**



### Who should I contact if I have questions about my finishes?

The Southern Design Group Customer Service Team support our customer base of distributors, builders, architects and designers. We welcome queries from members of the public through our websites and provide phone assistance.

Contact us at [info@tradco.com.au](mailto:info@tradco.com.au)

Since 1982

# TRADCO

Defining the Details

## Finish Range

### Polished Brass

A classic finish that is first polished and then lacquered for protection. This finish will age and tarnish over time through natural wear, developing a unique character.

**Care:** Clean it regularly with a damp soft cloth and be sure to keep it dry.

**Caution:** Take care not to damage the lacquer layer. This finish is not suitable for coastal areas, as exposure to salt air can likely cause tarnishing.

### Satin Brass

To achieve this finish, a brass product is lightly finished on a polishing wheel before a clear satin lacquer is applied to the surface. Our Satin Brass hardware can be effortlessly paired with your other kitchen and bathroom fittings, creating seamless looks or standing out as a bold statement piece.

**Care:** Clean it regularly with a damp soft cloth and be sure to keep it dry.

**Caution:** Take care not to damage the lacquer layer. This finish is not suitable for coastal areas, as exposure to salt air can likely cause tarnishing.

Satin lacquer is not as strong as gloss lacquer, so is more easily damaged.

### Unlacquered Polished Brass

A classic polished and unlacquered finish, it is designed to age faster than a lacquered finish. The unlacquered polish will wear through use to develop distinct colour and a timeless aged look.

**Care:** Polish regularly with a dry soft cloth and metal polish if you wish to reduce the appearance of the tarnish.

### Unlacquered Satin Brass

Unlacquered brass is a classic finish that showcases the natural beauty of brass and offers vintage appeal. To achieve this finish, a brass product is lightly finished on a polishing wheel. This finish will age naturally over time.

**Care:** Polish regularly with a dry soft cloth and metal polish if you wish to reduce the appearance of the tarnish.

### Antique Copper

To achieve this finish we plate a brass product in copper, it is then antiqued to give it a dark finish. Before setting, the antique finish is carefully rubbed back by hand to lighten the colour and reveal copper highlights. Lacquer is applied to the surface. Each product in this finish is hand aged, meaning each product has its own distinct variation and depth of colour. Designed to age, as the lacquer breaks down at touch points, this finish will continue to wear, showing brass highlights and forming distinct characteristics that look beautiful at every stage of its life.

**Care:** Clean it regularly with a damp soft cloth and be sure to keep it dry.

**Caution:** Take care to not damage the lacquer layer, as once this occurs the product will continue to age. With use, the finish will wear and reveal more copper which will also age.

### Antique Brass

To achieve our Antique Brass finish, we take our Satin Brass product and age each item individually by hand. The item is then rubbed back with a soft cloth to lighten the finish; after which it is baked to set. Once baked, a clear lacquer is applied to protect the surface.

Each product in this finish is hand aged, meaning each product has its own distinct variation and depth of colour, reflecting a mix of lighter and darker finishes.

**Care:** Clean it regularly with a damp soft cloth and be sure to keep it dry.

**Caution:** Take care to not damage the lacquer layer, as once this occurs the product will continue to age. With use, the finish will wear and reveal more brass which will also age.

## Finish Range



### Matt Black

Depending on the item, our Matt Black finish can be either powder coated or treated with an ageing process. However it is achieved, our Matt Black finish is both durable and stunning.

Matt Black hardware provides a striking contrast on white or timber applications and is truly a timeless finish.

**Care:** Clean it regularly with a damp soft cloth and be sure to keep it dry.

**Caution:** Be sure not scratch or chip, or this will reveal the brass.



### Chrome Plated

To achieve this finish we apply a polished, mirror-like chrome plate to our brass products. This highly durable finish will remain at its best for years to come with occasional cleaning to maintain its lustre and brightness. This finish is covered by a lifetime guarantee against corrosion.

**Care:** Clean it regularly with a damp soft cloth and be sure to keep it dry.

**Durability:** Hard wearing finish



### Satin Chrome

To achieve this finish we apply a polished, mirror-like chrome plate to our brass products. The chrome plate is then carefully brushed to remove shine and develop a sleek satin finish. This highly durable finish will remain at its best for years to come with occasional cleaning. This finish is covered by a lifetime guarantee against corrosion.

**Care:** Clean it regularly with a damp soft cloth and be sure to keep it dry.



### Satin Nickel

To achieve this finish, we apply nickel plate to our brass products and then it is very lightly finished. The polished nickel piece then has a pearl sheen additive applied. Finally, it is lightly buffed with a soft cloth before having a satin lacquer applied. This finish will remain at its best for years to come with occasional cleaning.

**Care:** Clean it regularly with a damp soft cloth and be sure to keep it dry.

**Cautions:** Whilst this finish has a lacquer layer applied, if this becomes damaged, the pearl nickel layer underneath is still very durable.



### Polished Nickel

To achieve this finish, we apply a polished nickel plate to our brass products. A highly durable finish that is warmer than chrome and has a beautiful depth of colour, will remain at its best for years to come with occasional cleaning. This finish is covered by a lifetime guarantee against corrosion.

**Care:** Clean it regularly with a damp soft cloth and be sure to keep it dry



### Rumbled Nickel

Created using traditional finishing methods, brass hardware is nickel-plated and then aged. Each piece is then 'rumbled' with small stones to reveal glimpses of the nickel through the antique finish. A matte lacquer is then applied. This highly durable finish is achieved through traditional methods to create something truly special. This finish is covered by a lifetime guarantee against corrosion.

**Care:** Clean it regularly with a damp soft cloth and be sure to keep it dry.

**Cautions:** Take care to not damage the lacquer layer. Points of contact will continue to wear and reveal more nickel.

**Australia**

14-16 Stepney Street  
Stepney, South Australia 5069  
**P:** +61 (0)8 8362 1133

**New Zealand**

**P:** +64 (0)6 359 0008

**[tradco.com.au](http://tradco.com.au)**